

Blackpool Council Licensing Service Representation made by a Responsible Authority				
Responsible Authority				
Name of Responsible Authority	Licensing Authority			
Name of Officer <i>(please print)</i>	Mark Marshall			
Signature of Officer				
Contact telephone number	01253-478493			
Date representation made	04	07	2017	
Do you consider mediation to be appropriate				NO
Premises Details				
Premises Name	Food Lounge			
Address	22 Market Street			
	Blackpool			
Post Code	FY1 1EX			
Details of your representation (Please refer and attach any supporting documentation)				
<p>I write this representation in support of Lancashire Constabulary, having gathered a substantial amount of the complainant evidence which led to the Anti Social Behaviour Closure Notice I can confirm that the Licensing Objectives have been consistently undermined since December 2016 and even as recently as the 23rd June 2017 serious problems were disclosed to the level that the premises was subject to an Emergency Closure by the Food Safety team. Further information regarding the food safety problems will be submitted before the hearing.</p> <p>The premises has been a persistent nuisance with regards to the build-up of refuse which has generated a number of complaints from people who share the same building, a summary of the events has been provided by Danny Stephenson a Waste Control Enforcement Officer for Blackpool Council;</p> <p>Report RE Food Lounge Takeaway on Market Street.</p> <p>The Food Lounge Takeaway is located at 22 Market Street Blackpool in a shared building, which houses several Businesses including West Street Car Park.</p> <p>Shared facilities are inclusive of corridors, fire escapes and a service loading area making working together with service providers paramount to smooth running of all concerned.</p> <p>For some time the Food Lounge has received several visits with regard to poorly managed Waste</p>				

Management practices directly resulting from complaints received.

Complaints ranged from presentation of waste control of waste and storage.

The store was visited in June of 2015 following a request from the owner a Mr Nabil Awaad this was to provide advice on available Waste providers.

As the Business was just starting out and had limited access to store waste Mr Awaad was advised to have a commercial sack contract this was set up to be collected from the front of the store at three times per week with an agreed presentation point.

Several concerns started to come in from our street cleansing department stating that the store was presenting waste every day of the week at various locations in the street this resulted in extra resources being deployed to area to clear waste presented incorrectly.

Mr Awaad was advised to curb this practice and only present waste at an agreed location and on agreed days. Minimal compliance was achieved with continual breaches of presentation still happening.

Complaints were now being received from a Public Transport company housed in the same building stating waste was being stored in the corridor area of the building blocking fire exits and causing foul odours from rotting waste.

As the commercial sack system was clearly not working for the store despite being visited and educated on several occasions Mr Awaad was advised to seek another service provider with a view to using a large receptacle (euro bin).

Mr Awaad then signed an agreement with a company called Biffa this is a national company that specialises in the collection of Business waste in Euro Containers.

Further complaints were received from the Transport company on the 25th of April 2017 with regard to waste not being collected for some time, attached is pictures clearly demonstrating total mis – management of waste.

Biffa was contacted to ascertain as to why the waste was not being collected, they stated that the store was not fulfilling the terms of the service agreement, stating the store was not presenting the waste or providing access as per service agreement.

Pictures received from Biffa demonstrate waste not being presented on several occasions despite the store being advised to allow access.

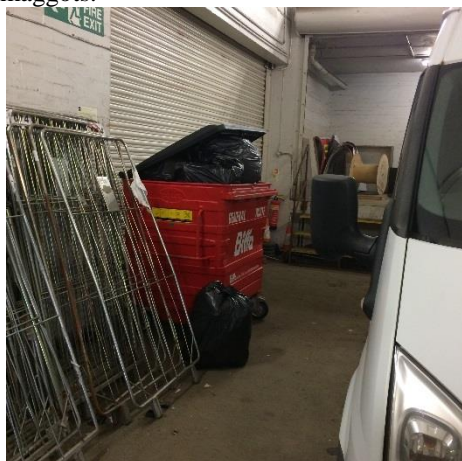


Pictures received from Biffa demonstrating no access and not presenting waste photos taken over a four visit

period.



Pictures above show accumulation of waste not collected resulting in very strong and disturbing odours of decomposing waste causing on visual inspection the bags were moving and looked alive with an infestation of maggots.



Photos received from Transport Company demonstrating waste not being managed correctly.

For New / Variation Applications only.

It is recommended that the licence should only be granted if the application is amended, or if conditions are applied, as detailed below.